



**NORTHPOINT**  
Health & Wellness Center

Dear Friends and Community:

I am writing to share how NorthPoint Health & Wellness Center is responding to the COVID-19 (coronavirus) and to ensure you that we are committed to delivering on our mission to keep our community, the people we serve and our staff healthy and safe.

First and foremost, I want you to know that NorthPoint is open and will continue to provide essential health care and social services as we navigate rapidly changing guidelines and information. However, in order to limit the exposure of our staff and community to COVID-19 and preserve the limited clinical supplies we have on hand, we have modified our operations:

- Everyone entering NorthPoint locations will be screened and triaged appropriately according to risk of COVID-19 exposure
- We have changed patient flow to increase social distancing.
- All clinics are limiting patient care to urgent and essential care
- The NorthPoint Conference Center will not be available until further notice.
- The food shelf has suspended choice shopping and is pre-packaging food according to family size

We encourage you to follow these sources to learn how to protect yourself and your family and to follow our status at [northpointhealth.org/coronavirus-updates](https://northpointhealth.org/coronavirus-updates).

Finally, we have seen a dramatic increase in visits to our food shelf. One of the most immediate ways you can help individuals and families suddenly struggling to meet their basic needs—particularly for food, is to make a [financial donation to support our Food Shelf and our Mobile Food Program](#).

To your health and well-being,

Stella Whitney-West

CEO